

August 2013

Urgent Consumer Alert

Trading Standards has received information about three traders in a white van who are cold calling residents and offering to sell them high priced vacuum cleaners. Part of the sales pitch is a demonstration. There are concerns that the salesmen are targeting elderly residents.

Trading Standards advice is never deal with traders who call unexpectedly and to never purchase goods on the doorstep.

If you still wish to purchase think very carefully before buying expensive goods and remember you have seven days to cancel any agreements or contracts made in your home.

**Contact the Trading Standards Service via the
Citizens Advice Consumer Helpline on**

08454 04 05 06